PRIVACY POLICY

DATA WE HOLD ABOUT YOU

We hold personal data such as your name, address, telephone number and email address in addition to any other information you have provided.

WHAT DO WE DO WITH YOUR DATA?

We use your data to keep you up to date with any property related services we provide, this can include us making contact with you regarding new property listings, offers and marketing services we can provide to assist you selling your property.

WHERE DOES THE DATA COME FROM?

Any data we hold would have been provided to us by you. This may include information you have shared over the telephone, via our website or via a web portal we advertise on.

HOW LONG DO WE KEEP YOUR DATA FOR?

Your data will be held for a maximum of 18 months unless you instruct us otherwise. Should you proceed to either sell or purchase a property via Stoneridge Residential Limited, we will keep your file and information in our archive for 7 years.

YOUR RIGHTS REGARDING YOUR PERSONAL DATA

You have the right to instruct us to remove your data from our system at any time. You also have the right to view any data we hold about you.

WHO WILL HAVE ACCESS TO YOUR PERSONAL DATA?

Once we have recorded this data, it will only be accessed via an employee of Stoneridge Residential Limited or one of our affiliated offices. Once a sale has been agreed on a property to you or for you then this information may be passed on to relevant third parties such as solicitors, conveyancers or surveyors. Such personal information will not be sold or passed on to a 3rd party for our gain.

HOW DO WE STORE YOUR DATA?

Data is stored on our secured computer systems or in our secured premises. Further information is available upon request.

CHANGES TO THIS POLICY

Any changes to this policy will be available to view via our website.